

WHAT IS ELECTRIC CHECK?

ELECTRIC CHECK ENABLES YOU TO
PAY YOUR POWER BILL WITH AN
AUTOMATIC WITHDRAWAL FROM
YOUR CHECKING OR SAVINGS ACCOUNT.
THERE IS NO EASIER WAY.



No CHECKS.
STAMPS.
FEES.
HASSLE.
WAITING IN LINE.

WANT MORE BILLING AND PAYMENT OPTIONS?

At Nevada Power, we believe excellent customer service is the trademark of a great company. And to us, a large part of excellent customer service is offering you choices. We have a number of different billing and payment options so you can choose the one that best meets your needs.

Offering more choices such as:

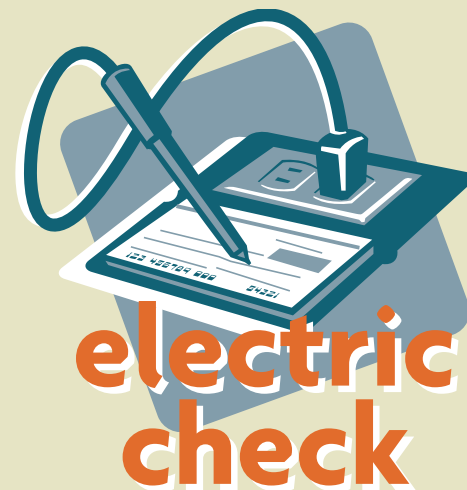
- **Mail** – Send your payments to:
P.O. Box 30086, Reno, NV 89520-3086
- **Online Pay** – View and pay your power bill from your computer.
- **Shop & Pay** – Pay at over 140 supermarkets and drugstores throughout the valley.
- **Select Your Due Date** – You can select which day of the month (excluding holidays) you want your power bill to be due.
- **Equal Payment Plan** – Pay the same amount every month.
- **BillMatrix** – To pay by credit or debit card or check-by-phone, call (800) 253-8084.
Please note: BillMatrix will charge a processing fee.
- **Summary Billing** – Consolidate multiple bills into one easy-to-read billing statement.

For more information,
visit us online at nevadapower.com


nevadapower.com
P.O. Box 98910
Las Vegas, NV 89151-0001
(702) 402-5555

customer service

Want a convenient way to pay your bill?



ELECTRIC CHECK

WHO QUALIFIES FOR ELECTRIC CHECK?

Electric Check is open to all residential and commercial customers with a current account and no more than one returned check in a 12-month period.

IT'S EASY TO JOIN.

Complete the application on the back of this brochure and return it to Nevada Power. Include a voided check if payment will be made from your checking account. If you prefer payment be made from your savings account, include a savings deposit slip. Please continue to pay your bill as before until a message appears on your bill that states, "Do Not Pay." Once that happens, Electric Check is doing the work for you.

HOW WILL I KNOW THE AMOUNT OF MY BILL?

You will continue to receive your Nevada Power bill at the same time you do now. It will even look the same, except for the "Do Not Pay" message. The only difference is that it will state the amount to be deducted from your account on the due date. Your regular bank statement will reflect the charge as well.



WHEN WILL THE AMOUNT BE DEDUCTED FROM MY ACCOUNT?

The due date is listed on your Nevada Power printed bill. This is the date that money will be transferred from your bank account to Nevada Power.



WHAT IF I DECIDE I DON'T LIKE MY BILLS PAID AUTOMATICALLY?

Simply notify us in writing with your name, address and Nevada Power Account Number (19 digit number located on your Nevada Power bill). If you change

banks or close your account, please notify Nevada Power immediately at 402-5555 to avoid any unnecessary charges.

WHAT IF I HAVE QUESTIONS ABOUT MY BILL?

Just call Nevada Power at 402-5555 to ask about your Electric Check account. Our customer service phone lines are open 24 hours a day, 7 days a week, excluding holidays.

EVEN MORE CONVENIENCE

Select Your Due Date is a perfect companion program to Electric Check. It lets you pick the date your bill is due. These are just a couple of the many convenient programs available from Nevada Power. For more information call 402-5555 or go to nevadapower.com.

ELECTRIC CHECK APPLICATION AND AGREEMENT

Return to: Nevada Power, Customer Service m/s 18, P.O. Box 98910, Las Vegas, NV 89151-0001

Please complete this application, attach a voided check or savings deposit slip, and return to Nevada Power. Notice of your enrollment in Electric Check will appear on your bill within two billing periods. Please continue to make payments until a notice appears on your monthly statement.

Name _____

NP Account # _____
(19 digit number as shown on bill)

Service Address _____

City _____ State _____ Zip _____

Mailing Address _____
(if different from above)

City _____ State _____ Zip _____

Daytime Phone _____

Name(s) on bank account _____

Checking (please include a voided check).

Savings (please include a deposit slip).

I (we) hereby authorize Nevada Power and the financial institution designated on this application to charge the account specified for payment of my (our) monthly electric bill. I (we) understand that I (we) are in full control of the payment and have the right to stop payment by notifying Nevada Power within five days after receiving a bill. I (we) understand that a \$12 fee will be charge to my (our) account for each payment returned for insufficient funds. If two requests are returned for insufficient funds, I (we) will be excluded from the program. In addition, I (we) understand that both Nevada Power and my (our) financial institution reserve the right to terminate this payment plan and my (our) participation therein. If I (we) choose to withdraw from this plan, I (we) will immediately notify Nevada Power in writing.

Signature _____ Date _____

Signature _____ Date _____

Please note everyone on bank account must sign authorization.

For Nevada Power Use Only

NP Rep _____ # _____

Date input _____ Initials _____