

HVAC Contractor Air Conditioning Tune Up Program

Program Rules

The HVAC Contractors will use the same Charge-Rite wireless communications platform technology as in our current High Efficiency Air Conditioning Incentive program, but it will be used for maintenance of existing air conditioning units. The Charge-Rite test equipment and related software will help insure the air conditioning unit has the correct refrigerant charge and airflow. This information is down loaded into a communication platform to reduce paper work to the HVAC Contractor, track tune up results, and incentives to the HVAC Contractors.

To receive incentives for Tune Ups, HVAC Contractors need to be a program participant. To sign up, call our Air Conditioning Customer Service Center at 1-877-411-8378 (8 AM to 5 PM Monday through Friday; excluding holidays) or email us at acprogram@NVenergy.com.

Incentives will only apply to those air conditioning systems that have not received a tune up within the last five years. To verify if an air conditioner has been tuned up under the NV Energy Tune Up program, please look for the HVAC Third Party Verification Stickers. There is a bright red sticker on the air handler or bright green sticker on the condenser unit. You may also call our Air Conditioning Program Customer Service Center at 1-877-411-8378 (8 AM to 5 PM Monday through Friday; excluding holidays) to verify.

HVAC Contractor Incentives are not intended to pay for the entire cost of services to the customer

What Type Of Tune Up Do I Need To Do To Receive An Incentive?

This tune-up would include cleaning of indoor coils (if accessible without disassembling the air handler), cleaning the outdoor coil, cleaning and straightening the indoor and outdoor fan blades, lubricate if needed, and check drive belts (if used) for wear and proper tension. Refrigerant charge will be checked; all leaks fixed and recharge the system if the refrigerant is low. Test the air temperature between air return and supply for proper temperature drop.

Why Are Tune Ups Important?

Air conditioning and heating systems need to be properly charged with refrigerant and move the correct amount of air to efficiently cool and heat a home. An improperly charged air conditioning and heating system can run longer and work harder to do its job. Up to 45 percent of new air conditioners and 65 percent of existing units may need refrigerant charge adjustments.

More Information?

HVAC Contractors may call 1-877-411-8378 (8 AM to 5 PM Monday through Friday; excluding holidays) or email us at acprogram@NVenergy.com. for information on incentives and program details.

Contractor Disclaimer

Any list (or specific name) of contractors is provided as a convenience for customers, and is presented for information purposes only. It does not constitute an endorsement of these contractors, nor a preference among these contractors. The customer is solely responsible for arrangements for, and results of, any work performed by the contractor. When selecting air conditioning equipment, customers are encouraged to consider manufacturer and service information for their specific application, including reliability and performance characteristics of the equipment, parts availability, warranty and maintenance agreements, service charges and related cost information. NV Energy does not endorse specific equipment manufacturers.

The lack of participation in this program on the part of any contractor does not reflect in any way on the quality or thoroughness of the contractor or the installation provided by the contractor.